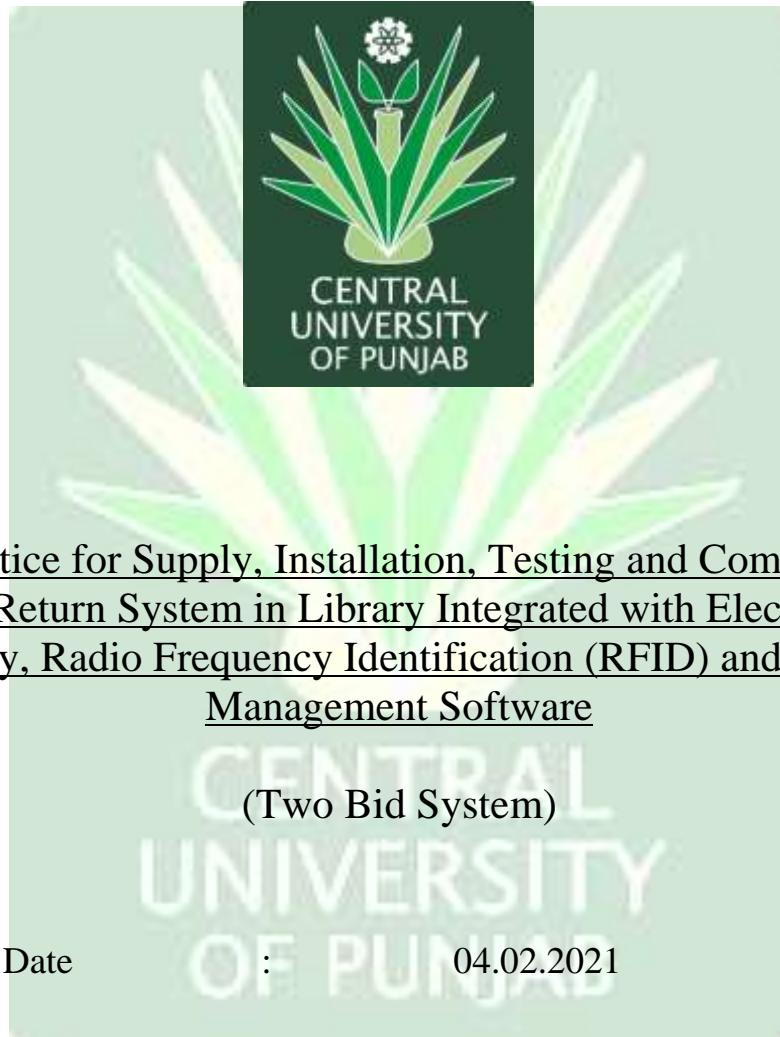


CENTRAL UNIVERSITY OF PUNJAB

Established vide Act No. 25 (2009) of Parliament

Tender No.: P-14(2020-21)



e-Tender Notice for Supply, Installation, Testing and Commissioning of
Self Issue Return System in Library Integrated with Electromagnetic
Security, Radio Frequency Identification (RFID) and Library
Management Software

(Two Bid System)

Release Date : 04.02.2021

Last Date : 25.02.2021; 04:00PM

V.P.O. Ghudda, District-Bathinda- 151401

E-mail: procurement@cup.edu.in

Central University of Punjab, Bathinda

Central University of Punjab invites e-tenders from indigenous Original Equipment Manufacturers (OEMs) /Authorized Dealers for **supply, installation, testing & commissioning of Self Issue Return System in Library Integrated with Electromagnetic Security, Radio Frequency Identification (RFID) and Library Management Software**

| | | |
|---|---|--|
| Tender Notice Number | : | P-14(2020-21) |
| Release Date of the Tender | : | 04.02.2021 |
| Last date for the submission of Tender | : | 25.02.2021; 4:00PM |
| Opening date of Tender | : | 26.02.2021; 4:00PM (In case tender opening day declared holiday for any reason the tender will be opened on next working day at same time.) |
| Name and Address of the University | : | Registrar, Central University of Punjab, V.P.O. Ghudda, District, Bathinda – 151401, Punjab, India. |
| E-Mail Address | : | procurement@cup.edu.in , registrar@cup.ac.in |

| S. No. | Name of Instrument | Tender Fee (Non-Refundable) | Earnest Money Deposit (EMD) |
|--------|--|--------------------------------|---|
| 1 | Supply, installation, testing & commissioning of Self Issue Return System in Library Integrated with Electromagnetic Security, Radio Frequency Identification (RFID) and Library Management Software <u>Details/Specification at Annexure- 'B'</u> | NIL | Bid security declaration to be submitted as per Annexure- 'H' |

Note:

1. Duly signed/stamped Bid Security declaration as per format mentioned in **Annexure- 'H'** is required to be submitted by bidder firms in lieu of Bid Security/EMD. Offer without declaration shall not be accepted.
2. The bidders registered with NSIC/MSME are exempted from declaration/EMD against submission of valid NSIC/MSME registration certificate.

GUIDELINES FOR PREPARATION AND SUBMISSION OF TENDER

1. Procedure for preparation of tender:-

- a) Prepare the tender document in order of the checklist attached at Annexure-(i). The checklist should be on top of the technical bid. All other annexures must follow in the same order within each envelop as specified in checklist. If the tender is not as per format, the same may be rejected without any further communication.
- b) The tender fee and EMD/Bid Security (if applicable and mentioned specifically) shall be deposited through NEFT/RTGS or other online transfer modes to designated bank account of the ‘Central University of Punjab, Bathinda’.
 - a) Account Name : CUPB Nodal Officer E Tendering
 - b) Name of Bank : Canara Bank
 - c) Account No. : 2089101018661
 - d) IFSC Code : CNRB0002089

2. Procedure for Submission of tender: **Bids shall be submitted online only. University may request hard copy of supporting documents, if needed. University reserves the right to reject the bid if requested documents are not submitted.**

Online tender submission:

- a) Online bid should be submitted at CPPP website: <https://eprocure.gov.in/eprocure/app>.
- b) **The bidding process is online i.e. EMD, Technical Bid and Financial bid (3 envelope system) must be submitted online.** Bidders should be in possession of valid Digital Signature Certificate (DSC) of class III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.

3. Who can Bid-

- a) Either the indigenous agent authorised on behalf of the Principal/OEM or Principal/OEM itself can bid.
- b) If an agent submits bid on behalf of a Principal/OEM along with the Authorization Certificate *with specifically mentioned validity of authorization* for this specific tender from the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item (s)/product (s). All bids other than those from the Principal/OEM should be supported by an authority letter from Principal/OEM authorizing the supplier to tender on their behalf. In case of Principal/OEM, a certificate or a self-certified copy thereof to the effect that the bidder is manufacturer of the equipment must be accompanied with the technical bid.

GENERAL TERMS AND CONDITIONS

1. Technical compliance sheet for each instrument should be strictly as per tender format and signed & stamped on each page and not just cut /copy paste and should provide brochure mentioning item(s) with detailed information.
2. The tenders received without earnest money, or misleading information or tender not submitted as per guidelines will be out-rightly rejected.
3. If the supplier/firm is manufacturer/authorized dealer/sole distributor of any item, the certificate to this effect should be attached along with other documents.
4. Apart from all these terms and conditions, specific terms as specified for each instrument must also be complied with.
5. The tenders qualifying in technical evaluation will only be considered for financial evaluations. The price bid of others (who are not successful in technical evaluation) will not be considered. Financial bids of only technically acceptable offers shall be opened for further evaluation and ranking for the purpose of awarding the contract.
6. Bidders are advised to visit this website regularly to keep themselves updated, for any changes/modifications in the Tender Enquiry Document.
7. **Right to reject:** The CUPB reserves right to accept/reject any or all the Tenders at any time without assigning any reason.
8. **Delivery Schedule:** Supply and installation 08 weeks from the date of issuance of Purchase Order.
9. **Site Preparation:** The supplier shall inform CENTRAL UNIVERSITY OF PUNJAB, V.P.O. Ghudda, District Bathinda about the site preparation along with technical bid, if any, needed for the installation, must provide complete details regarding space and all infrastructural requirements needed for the equipment, which CENTRAL UNIVERSITY OF PUNJAB, V.P.O. Ghudda, District Bathinda will arrange before the arrival of equipment to ensure its early installation and smooth operation thereafter. The supplier may offer his advice and render assistance to CENTRAL UNIVERSITY OF PUNJAB, V.P.O. Ghudda, District Bathinda in the preparation of the site and other pre installation requirements.
10. **Civil Suit Jurisdiction:** All legal proceedings in connection with this Supply/Purchase order/Contract shall be subject to the territorial jurisdiction of the local Civil Courts, as per Indian Laws, at Bathinda only.
11. **Cancellation :** The University reserves the right to cancel the Supply/purchase order as a whole or in part at any time or in the event of default on the part of the Supplier prior to the receipt of information regarding taking in hand of the manufacture of material against the Supply/Purchase order/dispatch of material to the consignee.

Place:

Signature of Authorized Person

Date:

Designation

Seal

FINANCIAL TERMS AND CONDITIONS

1. **Prices:** Quoted prices of equipment should be in INR, firm, inclusive of insurance, loading/unloading charges and FOR Central University of Punjab (CUPB), V.P.O. Ghudda, District Bathinda.
2. **Acceptance of Terms & Conditions:** Bidders must confirm the acceptance of all the terms and conditions of this tender. Non-acceptance or deviations from the terms and conditions must be clearly mentioned. However, tenderers must note carefully that any conditional offer or any deviation from the terms and conditions of this tender enquiry may render the bids liable for rejection.
3. **Concessional GST:** Central University of Punjab is a Research Institute other than Hospital Registered under Department of Scientific and Industrial Research (DSIR), Govt. of India and is entitled to avail concessional rate of Goods and Service Tax (GST) in terms of Ministry of Finance notification 47/2017 – Integrated Tax Dated 14.11.2017. University is eligible for concessional GST@5%. University will provide a certificate in this regard to the supplier.
4. **Custom Duty Exemption:** The University being a public funded and non-commercial research institution is exempted from paying Custom Duties vide notification no. 51/96-custom and the provision of the said notification will apply. University will provide DSIR certificate, Custom Duty Exemption Certificate (CDEC), road permit and other necessary certificates. Since the University does not have any Clearing Agent, the Supplier is required to get the consignments cleared on behalf of the University. **Admissible Custom duty only (if specifically asked in the Price bid)** will be reimbursed to the Supplier on production of documentary evidence of such payment made. All other charges/duties including custom clearance charges shall be borne by the supplier firm. In case of direct supply by overseas Principal/OEM, the equipment should come straight from the nearest Port/Airport to the University and not be taken to any local warehouse/Godown. In case of inspection by the Customs, legible seal of Custom Officials should be present along the tearing of consignment.
5. **Payment:** 100% payment will be made through RTGS/cheque after supply, installation, testing & commissioning, submission of Security deposit/PBG and acceptance of material/satisfactory report of the inspection committee/committee of experts.
6. **Penalty for non/late delivery of material:** If the supplier fails to deliver and install the material/equipment within the stipulated delivery period of the Supply/Purchase order/contract, the same is liable to pay penalty charges @ 0.5% per week (or part thereof) of the cost of goods/ services, not exceeding maximum limit of 10% of the cost of complete unit of equipment/material so delayed to be installed.
7. **Security Deposit/PBG:**
 - a. Firm/bidder/Supplier is required to submit security deposit @3% of the order value in the shape FDR/PBG favouring Central University of Punjab and valid for Guarantee/Warranty period + 60 days within 30 days from the date of acceptance of Purchase Order. Failure to submit security deposit in the stipulated time will lead to forfeiture of EMD.

- b. On faithful execution of the purchase order/contract on all respects, including warranty period, the security deposit of the contractors/supplier shall be released.
 - c. In the event of default on your part in faithful execution of Supply/Work order/contract, the security deposit shall be forfeited by an order of the Registrar of the University. The forfeiture of security deposit shall be without prejudice to any other right arising or accruing to the university under relevant provisions of the Supply/Work Order/contract, like – recovery of penalty/damages for delay as per delivery provisions, under Negligence & default clause, including suspension of business dealings with the bidder which could extend for a specific period.
8. **Warranty/ Guarantee:** Bidders are required to submit warranty/ Guarantee certificate as per given Performa at Annexure- “F”.
9. **Installation:** Installation and Training for usage of the equipment under purchase will be of free of cost.
10. **Arbitration:**
- a. If, at any time, any question dispute or difference of whatsoever nature arise between the purchaser/University and the bidder/contractor/supplier, upon or in relation to or in connection with purchase order/contract, either party may forthwith give to the other notice in writing of the existence of such question dispute or difference and the same shall be referred to sole arbitration of a nominee of the purchaser/University, who shall give a reasoned/speaking awards. The award of the sole arbitrator shall be final and binding on the parties under the provisions of the Indian Arbitration Act-1996(Amended up to date) and of the rules, there under. Any statutory amendment, modification or re-enactment thereof for the time being in force, shall be deemed to apply and be incorporated in the contract/purchase order. The sole Arbitrator shall be any officer of the University whose name is approved by the Vice Chancellor. It will not be objectionable if the Sole arbitrator is an officer of the university and he has expressed his views on all or any of the matter in question of dispute or difference.
 - b. Upon every or any such reference, the cost of and incidental to the reference and award respectively shall be in the discretion of the sole arbitrator so appointed who may determine the amount there of or direct the same to be fixed as between the solicitor and client or as between party and shall direct by whom & to whom and in what manner the same is to be borne and paid.
 - c. The work under the contract shall, if reasonable possible continue/during the arbitration n proceedings and no payment due or payable by the purchaser/university shall be withheld on account of such proceedings.
11. **Parts of Equipment:** Where the equipment is composed of several separately marketable subunits/components/assemblies, the rate should be quoted for each subunit/ component. The University reserves the right to increase or decrease the number of subunits/ components and number of equipment according to its requirements. The rates in ambiguous terms will render the bids liable to rejection. The words “Not quoting” should be clearly written against any item of equipment for which the tenderer is not quoting.
12. **Validity:** Tenders should be valid for 6 months from the last/due date of tender submission.

13. **Country of Origin:** Country of origin of the quoted item should be mentioned in the offer in case of Import item(s).

Place:

Signature of Authorized Person

Date:

Designation

Seal



CHECK LIST

Document for Tender Fee/EMD - Envelope 1

| Sr. No. | Checklist | Yes/No |
|---------|--|--------|
| 1 | Tender Fee (If applicable), | |
| 2 | EMD (NSIC/MSME Certificate attached, if exempted). | |

Documents for Technical Bid -Envelope 2

| Sr. No. | Checklist on top of the technical bid | Yes/No |
|---------|---|--------|
| 1. | Application Form Annexure A | |
| 2. | Technical Specification Annexure B | |
| 3. | Technical Specification Compliance Sheet Annexure C | |
| 4. | Non Blacklisting of supplier Annexure D | |
| 5. | Proforma For User List Annexure E | |
| 6. | Warrantee/Guarantee Annexure F | |
| 7. | Declaration of Supplier Annexure G | |
| 8. | Bid Security Declaration Annexure H | |
| 9. | Authorization Certificate <i>with specifically mentioned validity of authorization for this specific tender from the Principal/OEM</i> | |
| 10. | Photocopy of PAN, GST and TAN card. | |
| 11. | Copy of income tax return for last 2 years | |
| 12. | The printed literature and catalogue/brochure giving full technical details should be provided/ included with the technical bid to verify the specifications quoted in the tender. | |
| 13. | Service Manual/Circuit Diagram: It is specifically required that the bidders will supply all the operating & service manuals and circuit diagrams along-with the equipment. | |
| 14. | Tenders must accompany a copy of the “Financial Terms and Conditions” section of this document, signed and stamped on each page indicating that they agree to these and mention that in future they will not-take any action against these terms and conditions. | |

Documents for Financial Bid

| | | |
|---|---|-----------------------------|
| 1 | <p>Format of BOQ (Bill of Quantity) available on CPPP. This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only. Quoted prices of equipment (either imported or indigenous, as the case may be) should be firm, inclusive of insurance, loading/unloading charges and FOR Central University of Punjab (CUPB), V.P.O. Ghudda, District Bathinda.)</p> <p>-All Blue Cell is mandatory.</p> <p>-Please choose currency from Column 6 and fill amount in Column 7 for the cost of equipment.</p> <p>-Please fill amount of custom duty after exemption against CDEC to be filled in INR. Please fill 0.00 in case of NIL Custom Duty.</p> <p>-Other Indian component to be fill in INR along with GST.</p> <p>-Please fill 0.00 in case for NIL amount for any column cell, blank cell will not go for evaluation and that bid will be out rightly rejected.</p> <p>-Prices: Quoted prices of equipment (either imported or indigenous, as the case may be) should be firm, inclusive of insurance, loading/unloading charges and FOR Central University of Punjab (CUPB), V.P.O. Ghudda, District Bathinda.</p> | Only online on CPPP. |
|---|---|-----------------------------|

Place:

Date:

Signature of Authorized Person

Designation

Seal

APPLICATION FORM

To be Filled Completely and Signed (**should be on letterhead of bidder**)

1. Contact details of the head office of proposing firm:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)
2. Name and full address of local office of proposing firm nearest to Bathinda:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)
3. Name and full address of manufacturer:
 - a. Name-
 - b. Address-
 - c. Tel. No.-
 - d. Fax -
 - e. Email -
 - f. Web site (If any)
4. Name of advising bank and account number:
5. SWIFT Code:
6. PAN, GST and TAN Number:
7. Manufacturing type (tick mark):
 - i. Import
 - ii. Indigenous
 - iii. Both
8. Country(s) of origin:
9. Any other relevant information:



Annexure-‘B’

TECHNICAL SPECIFICATIONS OF THE EQUIPMENT / ITEM(S)

Name of the Equipment / Item(s) _____
 Name of the Manufacturer _____
 Make of the Equipment _____
 Model Number _____
 County of Origin _____

SPECIFICATIONS

Technical Specifications

(A) General Requirements

1. All system components must be UL, CE, and FCC Part 15-Certified; SIP2, RS-232, TCP/IP Ethernet 10/100, 802.11b (wireless) compliant; and meet the EU RoHS and WEEE Directives.
2. The proposed system and all of its components must be entirely compatible with, and in no manner interfere with, the integrated library system, its computer clients, or other components.
3. The proposed system must provide application-specific software to incorporate all hardware (detection systems, staff station readers, cataloging stations, patron self-check stations, inventory wand and book return system), the circulation RFID tags and any other RFID-related hardware into the system.
4. The proposed system must interface with the Library’s existing automated library system using the SIP, SIP2 or NCIP protocol. This must not use a proprietary ILS connection.
5. The proposed system must not interfere with other equipment, automated library system clients or PCs that may be nearby.
6. The proposed system must be able to connect through the Library’s Ethernet network via an RJ-45 connector and/or secured wireless network.
7. The RFID system must be ISO 15693 18000-3 Mode 1 Compliant and must use Reader Talks First (RTF) Architecture.
8. Vendor must be willing to work with the integrated library system vendor to resolve any RFID-ILS functionality problem.
9. All system components must be compatible with the ERP Solution to be procured by the University in future.

B. Combined Self-Checkout Using both RFID and Electromagnetic–1Units

1. The proposed system’s Electromagnetic Security with RFID self-checkout units must be able to read item-specific identification numbers, communicate to the host circulation system to update the Library’s inventory, and turn the security status off.
2. The proposed system must have self-issue, self-return and self-renewal functionality.
3. The proposed system must be dual function-capable of processing, Electromagnetic Security Strips, RFID tags or item bar codes in the same transaction.
4. The proposed system must use an anti-collision algorithm that does not limit the number of tags which can

- be simultaneously identified and read up to eight inches high.
5. The proposed system must read the type of barcode patron cards currently in the library.
 6. The proposed system must have the ability to be built into existing circulation desks, with touch screen monitors that display instructions for use.
 7. The proposed system must be touch screen.
 8. Dimension of the monitor should be approximately 10”d x 15.5” h x 16” w.
 9. Printer’s minimum dimension should be 8.5”d x 5.6”h x 6.2” w.
 10. The proposed system must have the ability to print out all information for a patron check-out or check-in transaction on a single receipt. Such receipt should be customizable to incorporate library identity, hours etc.
 11. The proposed system must have the ability to perform check-in and check-out functions using RFID tags and Electromagnetic Security Strips.
 12. The proposed system should have the ability to protect book from falling.
 13. The system should alarm when it is 80 per cent and 100 per cent full.
 14. The system should be of such design that items cannot be retrieved back once deposited.
 15. The proposed system must simultaneously process multiple RFID-tagged items and Electromagnetic Secured Items during check-out.
 16. The proposed system must allow the customer to perform item renewals without being required to have the item physically present.
 17. The proposed system must be capable of reading item barcodes located in various locations, including inside or outside, top or bottom of the front or back cover, or inside on the top or bottom of the front or back fly page.
 18. The proposed system’s self-checkout units should have customizable messages based on patron and item status.
 19. The proposed system should be able to reject the improper book to return.
 20. The proposed system must display ILS system information relating to the patron or item status.
 21. The proposed system must provide visual and audible feedback during the transaction.
 22. The proposed system must have the ability to display select information from patron record, such as number of items checked out, number of items on hold, outstanding fine information without compromising patron privacy.
 23. The proposed system must have customizable instructions.
 24. The proposed system must currently display multiple language options on self-check unit banners, instructions and messages. Bidder must offer a wide variety of languages to meet the current and future needs of our community and demonstrate this by providing a list of the languages we can currently choose from. The system must allow the library to select 4 languages to be used on one self-checkout system.
 25. The proposed system stations must deactivate the theft or security status on the materials when checked out.
 26. The proposed system must have the ability to perform off-line transactions and maintain records of all barcodes checked out when the ILS is offline, and then upload transactions when the ILS is back online.
 27. The proposed system must turn on/off the security feature on Electromagnetic Security Strips and RFID tags to allow secure Library operation during offline situations.
 28. The proposed system must provide performance statistics that can be accessed through the web. Data must be broken down by day of the week and hour of the day. Data to include: Number of transactions, type of transaction, and number of successful and unsuccessful transactions.
 29. The proposed system must offer the patron the option of email, paper receipt or no receipt.
 30. The proposed system must offer web-based remote monitoring and diagnostics which must include instant email notification, monitoring of check-in and out rates, web-based troubleshooting, and the ability to obtain statistics for each machine from any location.
 31. The proposed self-checkout system must provide at least 90% first time user success for the library customers.
 32. The proposed system must offer the option of a stand alone kiosk or the ability to build into a RFID Friendly counter.
 33. The proposed system kiosk must be available with both laminate and solid surface option.
 34. The proposed system must provide Customer/Staff selectable check-out and in software feature.
 35. The proposed system must provide UL listing number and FCC certification numbers for complete self-checkout system.
 36. The proposed system must only provide one screen for increased usage of self-checkout system.
 37. The proposed system must allow multiple item check-outs without first choosing the number of items that you want to check-out.
 38. The fines and fees system shall be integrated into a self-service check-out system.
 39. The fines and fees system shall utilize a seamless user interface that is integrated into the self-service process.
 40. The fines and fees system must provide both audible and visual feedback when responding to the

interaction with the user interface.

41. The fines and fees system shall offer the library the ability to set the fine and/or fee thresholds that will trigger a message and block the customer's check-out privileges if they exceed the maximum threshold.
42. The fines and fees system will allow for minimum, partial, or full payment of the fines or fees as determined by the library.
43. The fines and fees payment method accepted at the system will include cash, credit and or debit card.
44. The fines and fees system shall print a credit/debit card receipt separate from the check-out receipt.
45. The fines and fees system shall print a cash receipt separate from the check-out receipt.
46. The fines and fees system shall have the capability to provide the customer change if cash funds tendered are greater than the outstanding fines and/or fees balance.

Note: The proposed system should be compatible with existing setup.

WARRANTY – (02) Two years

Terms and Conditions-

1. **Delivery period:** It should be forweeks from date of Purchase order.
2. **Validity:** Tenders should be valid for 6 months from the last/due date of tender submission.
3. **Availability of Spares/Consumables:** The tenderer must give certificate duly signed and stamped by manufacturer for the availability of spares/consumables and servicing of instrument for at least 10 years. Supplier should give an undertaking that spares parts/consumables will be supplied within the specified periods as and when ordered.
4. **Prices:** Quoted prices of equipment should be in INR, firm, inclusive of insurance, loading/unloading charges and FOR Central University of Punjab (CUPB), V.P.O. Ghudda, District Bathinda.

Place:

Signature of Authorized Person

Date:

**Designation
Seal**

CENTRAL
UNIVERSITY
OF PUNJAB

TECHNICAL SPECIFICATION COMPLIANCE SHEET

(No cut / copy paste, provide with supporting document)

| Sl. No. | Specifications as per tender (point wise) | Compliance of the quoted model | Compliance of alternate model, if any | Remarks (Deviations) |
|----------------|--|---------------------------------------|--|-----------------------------|
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Signature and seal of the Manufacturer/Bidder

Date: _____

Place: _____

Note: Where there is no deviation, the statement should be returned duly signed with an endorsement indicating “No Deviations”

(Furnishing of wrong statement may lead to debar from the future purchases of CENTRAL UNIVERSITY OF PUNJAB, Bathinda.)

FORMAT FOR NON-BLACKLISTING OF SUPPLIER

I/ We _____Manufacturer/Authorized Distributor/Agent (strike out which is not applicable) of (Supplier) _____ do hereby declare and solemnly affirm that our firm/company is never black-listed by the Union/State Government/Autonomous body.

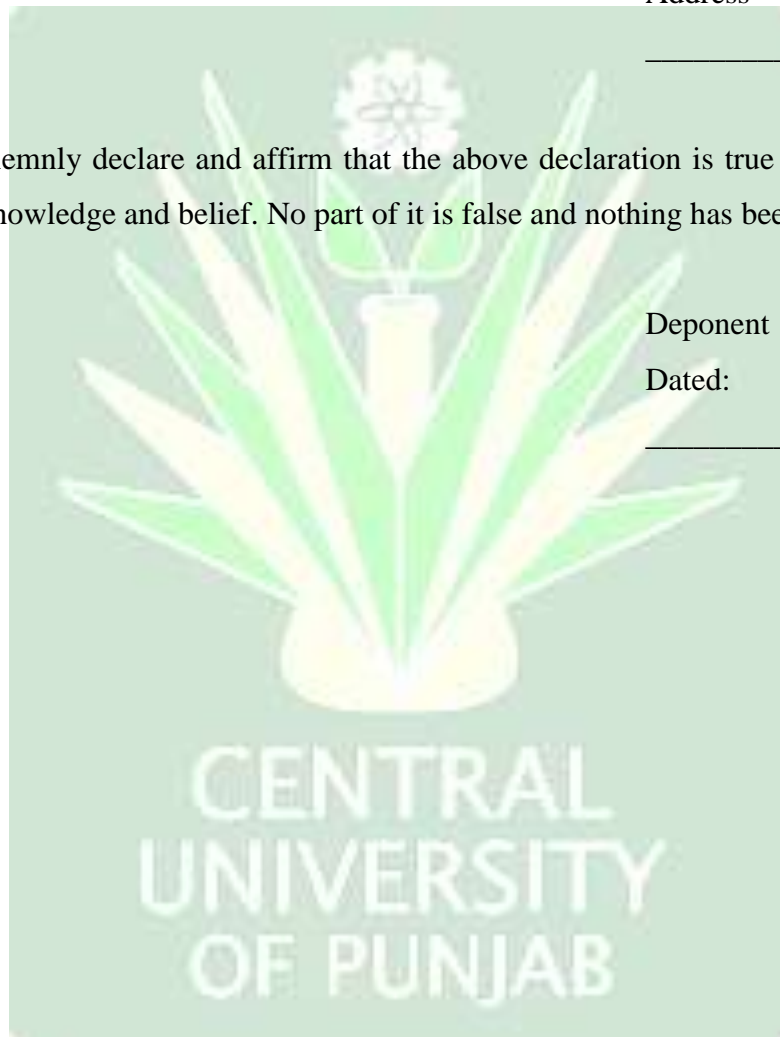
Deponent

Address

I/ We hereby solemnly declare and affirm that the above declaration is true and correct to the best of my/our knowledge and belief. No part of it is false and nothing has been concealed.

Deponent

Dated:



PROFORMA FOR USER LIST

| Sl. No. | Name & full address of purchaser | Purchase Order No. & Date | Year of Purchasing | No. of Units (Qty.) | Model No. with Date of Installation | Contact person with cell, phone and email id |
|---------|----------------------------------|---------------------------|--------------------|---------------------|-------------------------------------|--|
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Place:

Signature of Authorized Person

Date:

Designation

Seal

CERTIFICATE OF WARRANTY/GUARANTEE

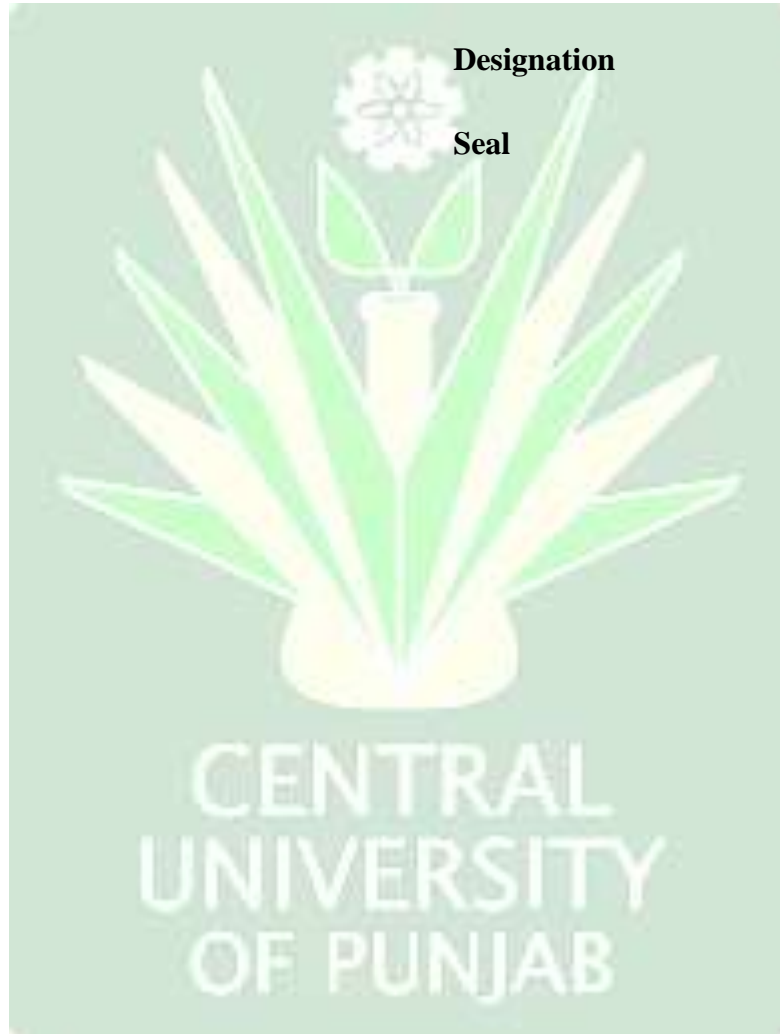
- a) I/We certify that the warranty shall be for a period as specified in technical specification part starting from the date of satisfactory installation, testing & commissioning and handing over of the equipment and of the works conducted therewith covered under the supply order in working order. During the warranty period, I/we shall provide free “after sale service” and the replacement of any part(s) of the equipment or rectification of defects of work of the equipment will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility.
- b) We certify that the equipment being/quoted is the latest model and that spares for the equipment will be available for a period of at least 10 years and we also guarantee that we will keep the organization informed of any update of the equipment over a period of 5 years.
- c) We shall try to repair the equipment at CENTRAL UNIVERSITY OF PUNJAB, V.P.O. Ghudda, District Bathinda premises itself. However, the equipment will be taken to our site on our own expenses in case it is not possible to repair the same at CENTRAL UNIVERSITY OF PUNJAB, Bathinda. We shall take the entire responsibility for the safe custody and transportation of the equipment taken out for repairs till the equipment is rehabilitated to the CENTRAL UNIVERSITY OF PUNJAB, V.P.O. Ghudda, District Bathinda after repair Any loss of equipment or its accessories under our charge on account of theft, fire or any other reasons shall be at our sole risk and responsibility which will be compensated to CENTRAL UNIVERSITY OF PUNJAB, Bathinda for such losses at the FOR value for the damaged/lost equipment/part, including accessories.
- d) We undertake to perform calibration after every major repair/breakdown/taking the equipment for repair out of CENTRAL UNIVERSITY OF PUNJAB, Bathinda premises with free of cost.
- e) In case of extended warrantee, we undertake to carry out annual calibration of the equipment without any charges.
- f) We guarantee the entire unit against defects of manufacture, workmanship and poor quality of components.
- g) Guarantee/Warrantee will include everything in the period including consumable parts.
- h) List of consumables along with Price of each consumable part applicable after the Guarantee/warrantee must be provided in the bid.
- i) Repair period- All complaints will be entertained within 2 weeks(downtime) (unless specified otherwise) of the lodging of complaint otherwise penalty will be as follows:-

1. @0.5% per week of total purchase value for 1st two weeks or part thereof after expiry of downtime.
2. @1% per week of total purchase value for next three weeks or part thereof.
3. @2% per week of total purchase value for further three weeks or part thereof.
4. If not complied with the above, legal action can be initiated to recover the cost of the equipment as per depreciation rule of Company Act 2013.
5. Further, the supplier (Original Equipment Manufacturer and their Authorized Dealer/Supplier) can be blacklisted at least 06 months upto three years.

Place:

Signature of Authorized Person

Date:



DECLARATION BY SUPPLIER

“It is certified that I/we have carefully read and understood the entire general, special as well as specific terms and conditions of these documents and agree to abide by all of these. All the information and commitments provided with the bids are truthful and binding on the firm.”

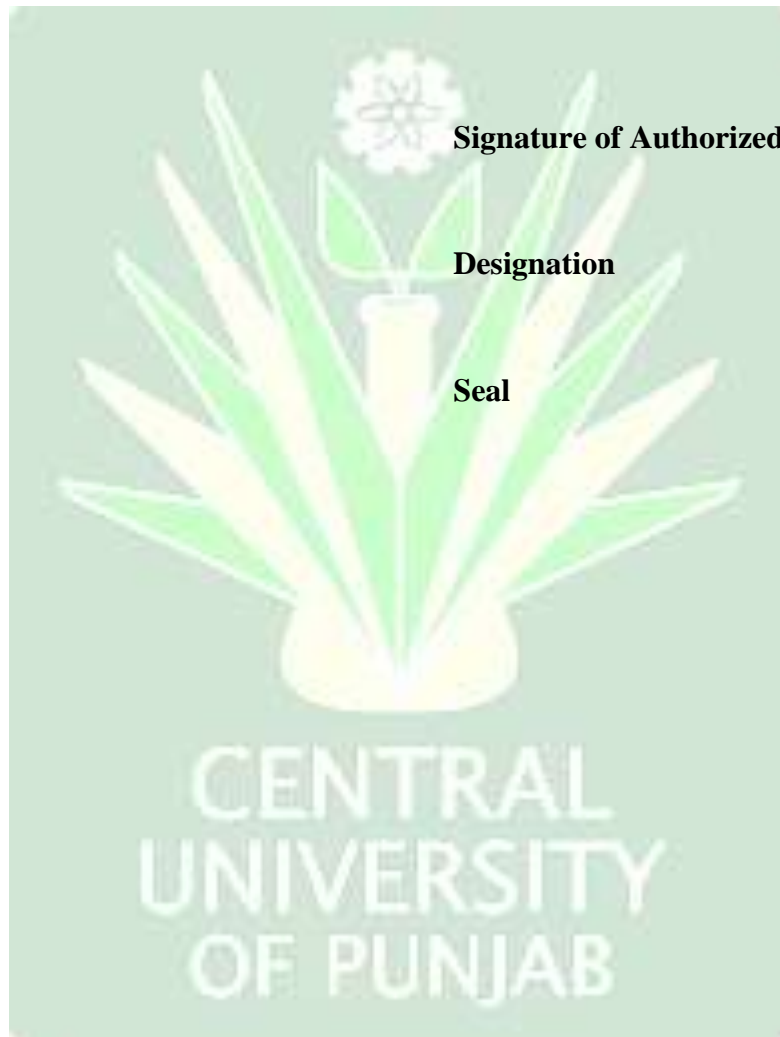
Place:

Signature of Authorized Person

Date:

Designation

Seal



Annexure-‘H’

DECLARATION BY SUPPLIER (in lieu of Bid Security/EMD)

Tender Ref. No.

Date:

“We hereby declare that we accept all the Terms & Conditions of the above referred to tender unconditionally. We further accept that if we withdraw or modify our bids during period of validity of above tender etc., we will be liable for suspension for the time period as decided by the University Authorities.

Place:

Signature of Authorized Person

Date:

Designation

Seal

